



Missing IDs and Twins

Triand looks at several pieces of data on a student in order to identify that person. Students who are twins sometimes cause confusion to Triand when the names are similar, like Pam and Sam, have the exact same birth date, and have very similar social security numbers. In this case, only one student will pull into Triand even though both students are registered in APSCN. Following are the steps necessary to correct this issue in Triand so that both twins will pull in and will be assigned a State ID number.



Click on the Students menu to search for a student.

TRIAND

Welcome Transcripts Request Students

easy SUPPORT

Find

Last First

ADAMS

ADAMS

ADAMS

ADAMS

ADAMS

ADAMS

Sort Ascending

Sort Descending

Columns

Filter

adams

Right click on the Last name column and filter for the student's last name. Double click on the student name to open the student information window.

Student Information

First Name:

Middle Name:

Last Name: ADAMS

Twin: false

Ethnicity: White, not of Hispanic origin

Gender: M

In the Twin field click on the "false" value to change it to "true".

On the next Triand upload, the system will now see both students and pull in the second twin into Triand. After Triand is able to resolve the two records, give a second National ID number to the previously missing twin, it will take another update from APSCN to see it as the State ID number. On the second update for Triand the State ID number will be displayed in Triand.

Email questions to:
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